GOVERNMENT OF INDIA
LAW AND JUSTICE
LOK SABHA

UNSTARRED QUESTION NO:6239
ANSWERED ON:12.04.2017
Infrastructure in Consumer Courts
Patel Shri Devji Mansingram

Will the Minister of LAW AND JUSTICE be pleased to state:

(a) whether there is heavy shortage of space, building, staff and other facilities in consumer courts of the country, State-wise including Rajasthan;
(b) if so, the details of vacant posts, State-wise;
(c) the steps taken to appoint staff on vacant posts and improve working conditions of the staff; and
(d) the steps taken by the Government for proper and full implementation of consumer protection act in the country including Rajasthan?

Answer

ANSWER

MINISTER OF STATE FOR LAW AND JUSTICE AND ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P. P. CHAUDHARY)

(a) & (b): As per the provisions of the Consumer Protection Act, 1986, it is the responsibility of the State Government / UTs to establish consumer fora in the States / UTs by building infrastructure and providing manpower. However, the Central Government provides financial assistance to the States / UTs for building infrastructure. As regards National Consumer Disputes Redressal Commission (NCDRC), Central Government provides the building infrastructure, manpower etc. There are two vacancies and five anticipated vacancies to the posts of Members in NCDRC. The details of vacant posts in the Consumer fora are given in a Statement at Annexure. There is no pending proposal for grant of funds in respect of the State of Rajasthan. During the 12th plan period, a sum of Rs.740.04 lakh and Rs.68.86 lakh have been released under the Scheme "Strengthening of Consumer Fora Phase II" and "State Consumer Helpline" respectively.

(c): The State Governments / UTs are liable to fill up the vacancies of staff and members of the State Commissions and District Fora. They are advised from time to time to fill up the vacancies.

(d) : Financial assistance are given to the State Governments / UTs for building infrastructure etc. Regional and National Conferences are held from time to time to sensitize the State Governments / UTs to implement the provisions of the Consumer Protection Act, 1986 effectively. Financial assistance is also provided to set up and run State Consumer Helpline to aid and advise the consumers so as to avail of the consumer grievance redressal mechanism. The National Consumer Helpline has been strengthened to allow more consumers to lodge their grievances on line.
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Annexure
Statement referred to Lok Sabha Unstarred Question No. 6239 for reply on 12.04.2017
Vacancy Position in National Commission, State Commission and District Fora
National Commission Sanctioned Strength Vacancy Status
President Member President Member
1 11 0 2

Sr. No. State State Commission
Sanctioned Strength Vacancy Status
President Member President Member
1. Assam 1 2 0 0
2. Andhra Pradesh 1 2 0 2
3. Arunachal Pradesh 1 2 0 0
4. A & N Island 1 2 0 0
5. Bihar 1 2 0 0
6. Chandigarh 1 2 0 0
7. Chhattishgarh 1 2 0 0
8. Daman & Diu 0 0 0 0
9. Dadra & Nagar Haveli 1 2 0 0
10. Delhi 1 4 0 0
11. Goa 1 2 0 0
12. Gujarat 1 5 0 0

13. Haryana 1 4 0 0
14. Himachal Pradesh 1 2 0 0
15. Jammu & Kashmir 1 2 0 0
16. Jharkhand 1 2 0 0
17. Karnataka 1 2 0 0
18. Kerala 1 4 0 0
19. Lakshadweep 1 2 0 1
20. Madhya Pradesh 1 3 0 1
21. Maharashtra 1 11 0 0
22. Manipur 1 2 0 0
23. Meghalaya 1 2 0 0
24. Mizoram 1 2 0 1
25. Nagaland 1 2 0 0
26. Odisha 1 2 0 0
27. Puducherry 1 2 0 0
28. Punjab 1 7 1 0
29. Rajasthan 1 10 0 4
30. Sikkim 1 2 0 0
31. Tamil Nadu 1 4 0 2
32 Telangana 1 2 0 1
33. Tripura 1 2 0 0
34. Uttar Pradesh 1 10 0 0
35. Uttarakhand 1 2 0 0
36. West Bengal 1 6 0 0
Total 35
116
1
12

Continuedâ€¦.2/-

Sr. No. State District Fora
Sanctioned Strength Vacancy Status
President Member President Member
1. Assam 23 46 3 8
2. Andhra Pradesh 17 34 2 26
3. Arunachal Pradesh 18 36 0 11
4. A & N Island 1 2 0 0
5. Bihar 38 76 0 21
6. Chandigarh 2 4 0 0
7. Chhattishgarh 12 54 1 9
8. Daman & Diu 2 4 0 2
9. Dadra & Nagar Haveli 1 2 0 2
10. Delhi 10 20 2 5
11. Goa 2 4 0 0
12. Gujarat 26 52 6 4
13. Haryana 21 42 0 7
14. Himachal Pradesh 4 24 0 11
15. Jammu & Kashmir 2 4 0 0
16. Jharkhand 22 44 1 8
17. Karnataka 31 62 4 16
18. Kerala 14 26 1 1
19. Lakshadweep 1 2 0 1
20. Madhya Pradesh 24 108 0 44
21. Maharashtra 40 80 8 8
22. Manipur 3 6 0 0
23. Meghalaya 7 14 0 2
24. Mizoram 8 16 0 3
25. Nagaland 11 22 0 15
26. Odisha 31 62 0 0
27. Puducherry 1 2 0 0
28. Punjab 20 40 9 11
29. Rajasthan 37 74 10 18
30. Sikkim 4 8 0 0
31. Tamil Nadu 25 60 11 12
32 Telangana 12 24 10 20
33. Tripura 4 8 0 0
34. Uttar Pradesh 79 158 9 15
35. Uttarakhand 13 26 0 3

36. West Bengal 21 42 2 7
Total 587
1288
79
290

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